

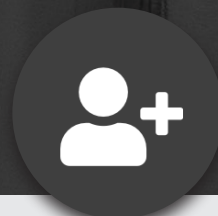


Varimixer

Create a user for B2B Webshop + RMA

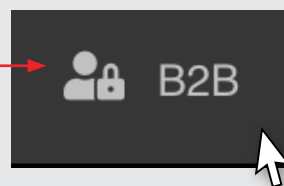
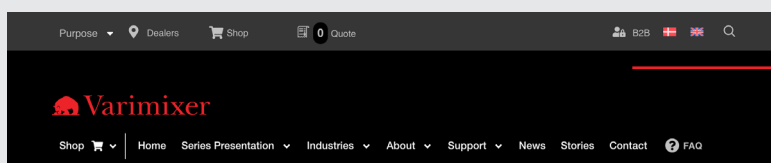
Strictly for our current B2B distributor partners

- Webshop access view list + discount pricing
- Submit performa orders
- Request Quote
- Submit RMAs



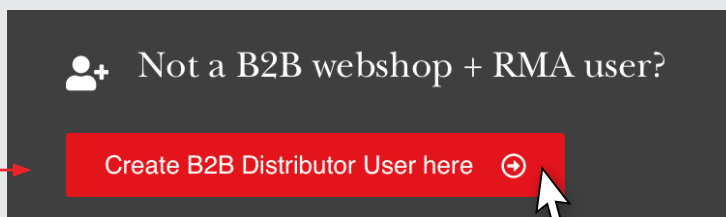
On varimixer.com click “B2B” in the upper right corner

1



In the bottom of the B2B login window click “Create B2B Distributor User here”

2



3

On the page “Create user” - Fill out the form:
<https://dev.varimixer.com/user-creation-sap/>

- Requirements / Details next page



Create a B2B Webshop + RMA User

Strictly for our current B2B distributor partners

Guide - How to create a Partner B2B user:

Guide: How to create B2B User

Requirements:

- Debtor number must be filled out
- Your debtor number can either be found in former mail correspondences, in an order confirmation or invoice from Varimixer A/S
- Username and password, you choose yourself.

Username *

Debtor number *

Firstname *

Lastname *

Company *

Address line 1 *

City *

Postcode / ZIP *

Country *

State / County

Phone

E-mail *

Password *

Write password

Confirm password

Submit

4

Mandatory requirements:

- Debtor number must be filled out
- Your debtor number can either be found in former mail correspondences, in an order confirmation or invoice from Varimixer A/S
- Username and password, you choose yourself.

Several users can register with the same debtor number, only the username and email address must be different.

5

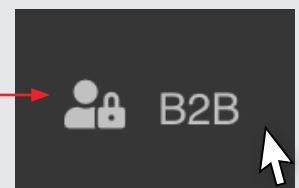
Thanks

Now You can access:

- B2B Webshop with list prices
- Request Quotes
- Submit RMA
- Later we will add your company category discounts so you can make perform orders in the Webshop

Login here

After submit You will receive a confirmation email and see this Thank page. Either click on "Login here" or click "B2B" in the upper right corner on the site.



2/4





Varimixer

How to fill out an RMA

Strictly for our current registered B2B distributor partners

For handling claims and product returns

The RMA (Return merchandise authorisation) system requires information about the products you want to return.

This includes:

- Invoice number
- Item number(s)
- The reason for the return

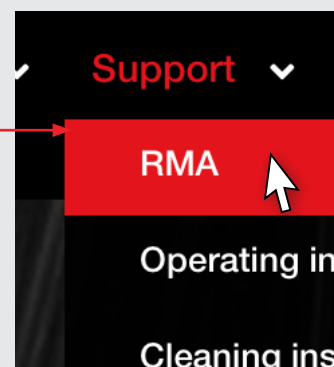
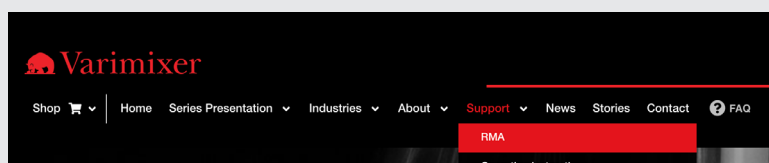
Products sent to our address without first being registered in the RMA system will be rejected upon receipt.

It is therefore very important you:

- First register a case in the RMA form.
- Add the RMA number (very visible) on the return shipment.

On varimixer.com under “Support” click “RMA”

1



Once your are logged in,
you can fill out our RMA

Formular explainer - Next page



If you are not a customer with a debtor number, you can't make an RMA. Then you need to get registered as a customer.

Visit the page “Create user” - Fill out the form: (And read page 1+2 in this PDF)
<https://dev.varimixer.com/user-creation-sap/>



RMA

Your debtor number

Your name

Your mail

Your reference

Click here to find the item numbers in the Spare part manuals

Item number *

Select an item

Product

Product name

Quantity of the above item *

Invoice number *

Machine number *

Reason for returning the item or detailed error description *

Upload Pictures, documentation, files etc

Drop files here or

Select files

Max. file size: 256 MB.

The type of inquiry *

Return goods

Warranty

What is the expectance *

Creditnote

New part needed

Assessment from Varimixer

Make new RMA after submit

Yes

Submit

Autofill - Based on user profile

Autofill - Based on user profile

Autofill - Based on user profile

Can be used if you have an internal reference, which must follow the case

If you have any doubts about the item number, you can look it up in the spare parts manuals.

Select an Item number

Automatically completed when item number is found

Quantity of the item

Invoice number on which the part is purchased

The serial number of the machine from which the item originates

Returns: Describe why the item is returned (eg.incorrect or unneeded item)

Complaint: Describe the error in detail

You can upload pictures, files for documentation to visually support the error description.

Type of inquiry: Return goods · Warranty

What is your expectance?

- Credit note
- New part needed
- Assessment from Varimixer

Make multiple returns with the same information

Press "Submit"

If you want to apply / add another user from your company based on your company debtor number, then follow these steps

STEP 1: Go to the formular - Register as user

Please use the your debtor number and access code when you register as a user

Debtor number: XXXXX (Your number)

Access code for initial registration: opret1234

!

When Varimixer has received and reviewed your RMA, we send an email with RMA number and instructions.



Varimixer A/S · Elementfabrikken 9 · DK-2605 Brøndby · P: +45 4344 2288 · E: info@varimixer.com · www.varimixer.com

4/4

